



**THERAPY
NEAR ME**

PEOPLE • PATHWAYS • ACCESSIBILITY

BETTER
SUPPORT
BRIGHTER
TOMORROWS

Managed Referral Partnership

A supported pathway from referral to care.

Therapy Near Me helps organisations move beyond passive referrals and directories. Our central team guides each client from referral through intake, clinician matching and commencement of care.

*People
at the heart
of brighter
tomorrows*



National reach
across Australia



Dedicated referral
liaison team



Approx. 1-week
maximum wait target



Psychology and
allied health services



Medicare, NDIS and
private pathways



24/7 admin
accessibility



CONNECTED
PEOPLE.
HEALTHIER
COMMUNITIES.

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SUPPORT TODAY. BRIGHTER TOMORROWS TOGETHER.

An established national provider - not a loose practitioner network

Therapy Near Me is one nationally coordinated provider, backed by a large clinical team and a central referral pathway from intake through to care.

ESTABLISHED PARTNERSHIPS

We already operate tailored referral arrangements with organisations across health, disability and community sectors through one coordinated national service.

What partner organisations value

Client experience. People are actively guided from referral to care rather than being left to search, call and coordinate alone.

Ease of working with us. Partner feedback consistently highlights responsive communication, clear ownership of referrals and an accessible team that is easy to reach.

What Therapy Near Me coordinates

One coordinated pathway: referral intake, client contact, funding guidance, clinician matching, appointment coordination, documentation, follow-up and communication with the wider care team where appropriate.

The value is broader than administration

Large national clinical team

Senior psychologists and allied health clinicians work across all age groups and a broad range of presentations, including complex and co-occurring needs.

National access

Our clinicians deliver services across Australia through telehealth, CBD locations in major cities, selected home/community visits and flexible after-hours care.

One service, one relationship

Your organisation refers to Therapy Near Me as one national provider - not a loose network of practitioners.

The result: one national provider relationship backed by a large clinical team, with each referral actively progressed from intake to the most appropriate clinician and commencement of care.

From referral to care - without the drop-off

A directory gives the client options. Our model gives the referral an owner.

Typical directory hand-off

Client receives a list or website -> searches alone -> checks availability -> works out funding -> repeats the process if the first option does not work.

Therapy Near Me managed hand-off

Referral received -> liaison takes ownership -> client is contacted -> funding is clarified -> clinician is matched -> appointment is coordinated -> communication stays open.

The six stages of our pathway

1 Referral received

A dedicated liaison reviews the referral and becomes the central point of contact for your organisation.

2 Client actively contacted

We reach the client or family promptly, explain the process and keep following up so communication does not disappear.

3 Funding and paperwork clarified

We guide Medicare, NDIS, private and other relevant processes, explain documentation and help resolve administrative barriers.

4 Best-fit clinician selected

Our central intake team works directly with our national clinical team, with visibility of clinician experience, scope and availability - so the client is matched rather than left to search.

5 Appointment and access coordinated

We aim for an appropriate appointment within approximately one week, often sooner, subject to clinical suitability and availability.

6 Closed-loop communication

With consent, we keep the referring organisation, GPs, support coordinators and relevant care-team members informed and connected.

No dead ends. No silent drop-off. If Therapy Near Me is not the right clinical destination, we still help the client understand the next appropriate external pathway.

A large, senior national clinical team behind every referral

Therapy Near Me is a national clinical provider. Every referral is supported by one coordinated multidisciplinary team - not passed to a loose network or directory.

Our large national clinical team brings together senior psychologists, experienced clinicians and specialist allied health professionals across the lifespan.

Seniority and experience

Senior psychologists, supervisors and experienced clinicians bring depth to complex referrals, clinical judgement and specialist matching.

All age groups

Children, adolescents, adults and older adults can be supported, with referrals matched to clinicians whose experience fits the client and life stage.

Broad presentations

Our clinicians work across a very broad spectrum including anxiety, mood, trauma, neurodevelopmental, disability, behavioural, chronic-health and complex co-occurring presentations.

Specialist pathways

For partner organisations, we can identify a smaller clinician group with the most relevant condition-specific or population-specific experience.

Multidisciplinary support under one coordinated service

● Psychology

● Counselling

● Positive Behaviour Support

● Speech Pathology

● Social Work

● Support Coordination

When your organisation refers to Therapy Near Me, it is accessing one coordinated national clinical service. Our team identifies and matches the most appropriate clinician - the client is not left to search across individual practitioners.

A referral system tailored to the way your team works

We adapt the pathway to your organisation rather than forcing your staff into a generic intake process.

CORE MODEL

Dedicated liaison

A named admin contact or small team can be assigned specifically to your organisation.

One accountable door into Therapy Near Me for referrals, questions, funding issues, scheduling and follow-up.

This makes the relationship easy for staff to use repeatedly - not dependent on knowing individual clinicians.

Custom referral forms and documentation

We can create a dedicated online referral form, organisation-specific documents and a workflow aligned with your internal process.

24/7 service delivery and reception

Our model is designed for high accessibility, including after-hours service delivery capability and 24/7 administrative/reception contact.

Constant two-way communication

We keep communication active with your staff, the client and relevant care-team members so referrals remain visible and progress is clear.

Flexible pilot and escalation rules

We can agree referral criteria, escalation contacts, communication expectations and review points - then refine the pathway as it operates.

Partner feedback consistently tells us that accessibility and ease of communication are among the strongest parts of the experience.

One national provider across Australia

A large national clinical team, central intake and multiple delivery options sit behind a single referral relationship.

AUSTRALIA-WIDE

Telehealth

National video-based access across psychology and selected allied health services.

MAJOR CITIES

CBD locations

CBD locations and physical service presence in major Australian cities.

SELECTED AREAS

Home visits

Home, school, community and face-to-face options in selected regions.

FLEXIBLE ACCESS

24/7 delivery

24/7 service-delivery capability and round-the-clock administrative accessibility.

Fast access and affordability

- Approximately one-week maximum wait target for an appropriate clinician, with many referrals starting sooner.
- Affordable private options with clear fee information before treatment begins.
- Case-by-case hardship consideration, including reduced-fee or bulk-billing arrangements at our discretion where appropriate.
- Rapid re-matching if a different clinician or modality is more suitable.

Funding pathways we help navigate

- Medicare - Mental Health Treatment Plan referral processes and practical billing/receipt information.
- NDIS - eligible plan-managed and self-managed pathways, relevant documentation and practical processing support.
- Private - simple intake and transparent payment arrangements.
- Other pathways - EAP, workers compensation and accident/injury schemes where applicable.

One national provider relationship reduces fragmentation. Your organisation can refer clients across Australia without changing providers when location, clinician discipline or service modality changes.

We coordinate the practical system around the client

The client should not have to become the project manager of their own referral.

1 Funding navigation

- Medicare referral and Mental Health Treatment Plan information
- NDIS plan-managed and self-managed processing support
- Private fee and payment information
- Other funding pathways where applicable
- Help identifying missing documentation or next steps

2 Care-team communication

- Referring organisations
- GPs and medical specialists
- Support coordinators
- Schools and community teams
- Family/carers and other relevant clinicians, with consent

3 Continuity when plans change

- Active follow-up if contact is difficult
- Re-matching if the first clinician is not suitable
- Support when funding or documentation changes
- External referral information if another service is more appropriate
- A clear next step rather than a dead end

CLOSED-LOOP COMMUNICATION

With the client's consent and where appropriate, we keep the people around the referral connected. That can include the referring organisation, GP, support coordinator, family/carer, specialists and other relevant members of the therapeutic team.

The core promise is continuity: we do not simply forward a phone number and close the referral. We stay involved until the client has a clear, workable next step.

A referral partnership can create value beyond individual appointments

We are open to building practical, free resources with organisations that share our focus on access and client experience.

ALREADY IN PRACTICE

Therapy Near Me already collaborates with universities on resource development and distribution. We can bring the same collaborative approach to partner organisations, combining your subject-matter expertise with our clinical, research and communication capability.

Joint free resources

Co-developed patient and family guides, condition-specific mental health resources, referral information, downloadable tools and other practical material that can be freely distributed to the communities your organisation supports.

Education and professional resources

Webinars, clinician education, referral guides and professional resources can be developed where there is a clear need. Partner expertise can also help us strengthen condition-specific pathways for referred clients.

A two-way partnership model

Your expertise

Your organisation brings deep knowledge of the population, condition or community you support.

Our national clinical team

Therapy Near Me contributes a large national team across psychology and allied health, together with clinical, research and national service-delivery capability.

Shared outcomes

Together we can improve the referral experience while also producing resources that remain useful beyond individual referrals.

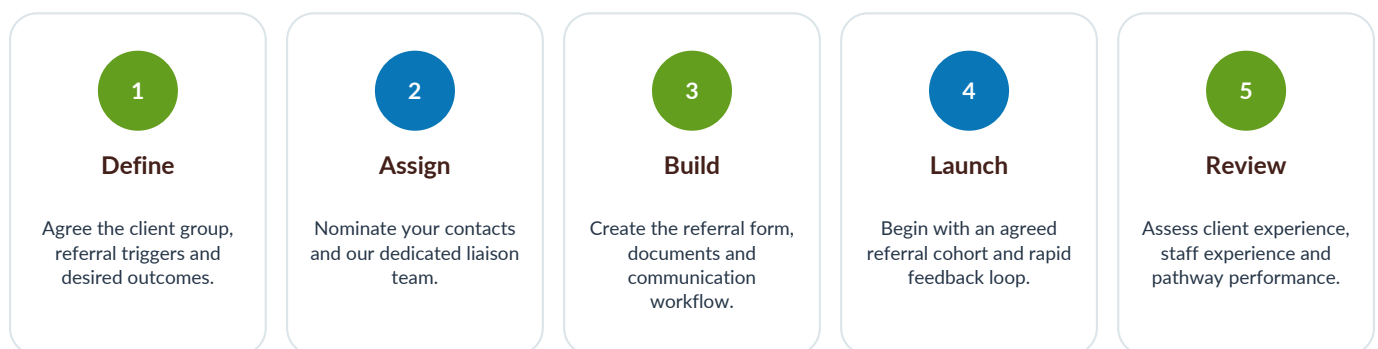
This is more than a referral supplier relationship. The strongest partnerships become practical collaborations around access, education, communication and continuity of care.

Start small. Prove the pathway. Then scale it.

We can set up a low-friction pilot around your organisation's existing processes.

Why a pilot works: your team gets to test the client experience, communication model, clinician matching and operational fit before deciding whether to broaden the arrangement.

Five steps to launch



What your organisation receives

- Dedicated liaison team
- Tailored referral form and workflow
- Rapid clinician matching and intake
- Funding and processing support
- Ongoing communication and follow-up

What your clients experience

- A person, not a directory.
- Clear next steps and active follow-up
- Help navigating funding and paperwork
- A clinician selected for their needs
- Continuity even when the first pathway changes

Let's build a referral pathway your staff can trust and your clients can actually navigate.

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